

Returns

In-Store Returns

1. Receipts are required for all returns.
2. Returns must be made within 15 days.
3. Refunds for credit card payments will be refunded on the same credit card.

Domestic Returns (from Online and Direct sales)

1. Request for returns must be received within 15 days of the ship date.
2. The customer shall be given an RMA number to be listed on the returned package. No package will be accepted without a RMA number written on the outside of the package. RMA numbers are only valid for 30 days from the date of issue.
3. Refunds for credit card/paypal/online payments will be refunded on the same credit card/account.